

# **HEALTHCARE RISK** MANAGEMENT

Intercontinental Hotel, Bahrain 2017

We live in a challenging world of continuous change and chaos. We run business seeking profit and success. However, we need to consider the uncertainty to achieve our business objectives and be successful. Risk is the negative incidence that interferes with achieving the business strategic and operational objectives. And Risk Management is basically an approach in which we explore, identify, analyze and mitigate the risks that can affect our projects and business.

### TOPICS TO BE COVERED:

- 1. Strategy and Risk Management Terms
- 2. ISO 31000 Risk Management Principals
- 3. Risk Management Framework: Developing Risk Context, Risk Assessment and Risk Treatment
- 4. Developing Risk Management Registrar
- 5. Clinical Risk Management: Identify the priorities
- 6. Risk Management Tools & Methodologies e.g. Failure Mode and Effect Analysis (FMEA) & Mistake Proofing (Poka Yoke) and Root Cause Analysis
- 7. Barrier-based Risk assessment (Bowtie) Methodology
- 8. Hand on Practice and training on implementation of **BowtieXP Software**

Speaker



Dr. Abdalla Ibrahim, MBA, MSc, Adjunct Business Faculty, Geneva Business School & Healthcare Quality Consultant

Organizer MANAGEMENT CONSULTANCY

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#### WHO SHOULD ATTEND?

#### This activity is positively designated for the following staff:

- organization leaders, directors and managers
- Quality leaders & Champions
- □ Accreditation Coordinators & Safety officers
- Community group interested in risk management

By attending this workshop both organization and participant will gain the following values:

Gaining Value for Organization	Gaining Value for participants
Positive Reputation	Be a safety & quality champion
client Trust	Do no harm
Client satisfaction	Saving business
Improve business safety practices	Practice with self confidence
Avoid preventable claim	Avoid preventable error

## Workshop Agenda

Day One Provided by: Dr. Abdalla Ibrahim

Session 1 8:00 - 10:00	Session 2 10:15 - 12:30	Session 3 13:30 - 16:00
Risk Management and Strategy	Establishing Risk Context	Clinical Risk Management
Risk Management ISO 31000 Framework	Risk Assessment	Developing Risk Registrar
	Risk Treatment	

Day Two Provided by: Dr. Abdalla Ibrahim

Session 1 8:00 - 11:00	Session 2 8:00 - 11:00	Session 3 8:00 - 11:00
Risk Management Prospective Analysis Tools & Methodologies (FMEA) & Poka Yoka	Risk Management Retrospective analysis: Root Cause Analysis (RCA)	Barrier-Based Risk Management
Risk Management ISO 31000 Framework		BowTie Method and Software as a tool for Risk Assessment



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