



## *Healthcare Accreditation*

## *Two-Day Workshop*

**2018**

**Bahrain Office +97313112750**

Mobile: +9738448057

+97336077750

[www.smartcbh.com](http://www.smartcbh.com)

[info@smartcbh.com](mailto:info@smartcbh.com)

**SMART**  
MANAGEMENT  
CONSULTANCY

# *Organizer*



**Fakhro Tower, Office 1455, Building 470,**

**Road 1010, Area 410, Bahrain**

**Office +97313112750**

**Mobile: +9738448057**

**Mobile: +973 36077750**

**Mobile: +97339042859**

**[www.smartmcbh.com](http://www.smartmcbh.com),**

**[info@smartmcbh.com](mailto:info@smartmcbh.com)**

# *Speaker*



**Dr. Abdalla Ibrahim,**

**MBA, MSc,**

**Adjunct Business Faculty, Geneva**

**Business School &**

**Healthcare Quality Consultant**

---

# Healthcare Accreditation Workshop

## Introduction

Quality and Patient Safety are integral parts of modern healthcare practices. Currently, healthcare organization credibility is measured in terms of positive clinical outcomes, achieving universal patient safety requirements and patient satisfaction to quality of services.

Healthcare accreditation is the tools and indicator of achieving healthcare quality and patient safety as it based on preset standards of excellence that any healthcare organization should ideally achieve.

This workshop will introduce you the world of healthcare accreditation where participants will identify the accreditation policies, process and survey process. Participant will know the main core of accreditation that to patient safety and get to know the must be in place practices and goals. In addition they will know how to write quality plan and conduct quality projects and do proactive risk assessment.

---

## ABOUT THE COURSE

### OBJECTIVES:

- Introduce audience to Accreditation Process
- Get to Know Accreditation Survey process
- Introduce audience to Patient Safety and highlight its crucial importance
- Identify the global healthcare Essential Safety practices and goals and how to comply with them such as IPGs, ROPs and ESRs
- Be familiar with the Quality tools requested by accrediting organizations
- Know how to conduct quality improvement plan using FOCUS PDCA Method
- Identify Failure Mode and Effect Technics (FMEA) that is required to anticipate risk and avoid its occurrence in healthcare
- How to write quality plan
- How to conduct quality improvement projects



## TARGET AUDIENCES:

- All Governance Board including CEO, General Manager, Medical Director, Nursing Director, Head of HR, Head Finance, Engineering and Safety
- All Quality Improvement Leaders and Teams
- All healthcare facility committees
- All healthcare providers including physicians, surgeons, nurses, pharmacists, laboratory and radiology technical staffs
- Administrators, social workers
- Facility Management and Safety Teams
- Infection Prevention and Control Staff
- All Information Management Team

## REFERENCES:

- National Hospital Standards, Third Edition 2015 by the Saudi Central Board for Accreditation of Healthcare Institutions (CBAHI)
- Required Organizational Practices 2016, Accreditation Canada International
- International Patient Safety Goals, The Joint Commission International
- Quality Tools and Quality Methodologies, American Society of Quality (ASQ)

## Training Methods

Presentation, Video Illustration, Case Studies, Interactive Discussion, Clarification, Participation

---

# *Healthcare Accreditation Workshop*

---

## *Workshop Agenda: Day One*

<b>Day One:</b>	Patient Safety and Accreditation
<b>7:30 – 8:00</b>	Registration and Networking
<b>08:00-09:00</b>	Certification, Licensure, and Accreditation
<b>09:00-9:30</b>	Benefits of Accreditation to organization & Healthcare Professionals
<b>09:30-10:00</b>	Strategies that works in Accreditation
<b>10:00-10:30</b>	Coffee Break
<b>10:30-11:30</b>	Accreditation Roadmap
<b>11:30-12:30</b>	The Development of the Standards and its contents
<b>12:30 – 12:45</b>	Open Discussion and Question
<b>12:45-13:45</b>	Pray and Lunch break
<b>13:45-15:00</b>	The Survey Process & Techniques: Clinical Tracer Technique and examples
<b>15:00-16:00</b>	The Survey Process & Techniques: Administrative Tracer Technique and examples
<b>16:00-17:00</b>	The Survey Questions
<b>17:00-17:10</b>	Wrap up and closing

# Healthcare Accreditation Workshop

---

## Workshop Agenda: Day Two

<b>Day Two:</b>	Healthcare Accreditation
<b>07:30-08:00</b>	Registration and Networking
<b>08:00-09:00</b>	<i>NHRA Accreditation Policy</i>
<b>09:50-10:00</b>	<i>Understanding NHRA Accreditation Elements, Standards and Element of Compliance</i>
<b>10:00-10:15</b>	Coffee Break
<b>10:15-11:00</b>	How to complete the NHRA Self-Assessment
<b>11:00-12:00</b>	Discussion of Element One: Governance, Management and Leadership
<b>12:00-13:00</b>	The International Patient Safety Goals (IPSGs)
<b>13:00-14:00</b>	Pray and Lunch break
<b>14:00-15:00</b>	The Saudi CBAHI Accreditation and the Essential Safety Requirements (ESRs)
<b>15:00-16:00</b>	Accreditation Canada Standards and the Required Organizational Practices (ROPs)
<b>16:00-17:00</b>	The Joint Commission International Accreditation
<b>17:00-17:10</b>	Wrap up and closing

***Healthcare Accreditation Workshop***  
***Timetable for 2018***

<i>June</i>	<i>8-9</i>
<i>July</i>	<i>9-10</i>
<i>August</i>	<i>30-31</i>
<i>September</i>	<i>26-27</i>
<i>October</i>	<i>17-18</i>
<i>November</i>	<i>1-2</i>
<i>December</i>	<i>2-3</i>



---

# About Smart Management Consultancy

---

## Our Focus

Smart Management Consultancy (SMC) is a Bahraini prominent facilitator of education and training that show commitment and focus on people empowerment, quality, safety, building capacity and organizational performances.

Smart Management Consultancy shows proven record of conducting multiple training and coaching events, workshops and conferences on a scheduled base. By providing staff empowerment and training, Smart management Consultancy helps its client organizations to achieve competitive advantage and respond to the modern market needs and quality indicators.

In the context of helping healthcare organization in achieving excellence and safety practices, Smart Management Consultancy organizes events such as conferences and monthly workshops. Furthermore, Smart management Consultancy is dedicated to help its healthcare partners in the kingdom of Saudi Arabia by helping healthcare organization in achieving excellence and accreditation by The Saudi Central Board for Accreditation of Healthcare Institutions CBAHI through multiple training and coaching tailored courses over two, three, four and five days on a monthly meeting sessions and also as in house training.

## Core Area of activities:

- Healthcare Performance Excellence
- Corporate Social Responsibility and Sustainability
- Building Human Capacity
- Business Consultation and Advising
- Strategic Planning
- Public Relation

## Vision

The source of empowering professional knowledge and skills.

## Mission:

Facilitating high quality learning and training to all business sectors, professionals and service providers in the Gulf Area through accessible, affordable way by high profile faculty and experts.

---

Objectives:

- Build partnership with client organizations
- Affiliate with credible accredited academic and professional institutions
- Organize annual conferences, forums and workshops according to planned agenda
- Provide services by high profile faculty and experts
- Deliver excellent services to clients in elegant venues of education
- Offer tailored and affordable in-house courses to individuals and groups
- Assess and respond to market educational and training needs continually
- Focus on People Empowerment, Quality and Safety

Values:

- Partnership
- Quality
- Commitment
- Honesty
- Humbleness
- Ambition
- Empowerment

Get in touch:

Get in touch with us today to learn more about our services and how Smart Management Consultancy - S.M.C can work for you.

[www.smartmcbh.com](http://www.smartmcbh.com)

Email: [info@smartmcbh.com](mailto:info@smartmcbh.com)

Office: +973 13112750

Mobile: +973 36077750 +973 66634241

P.O. Box: 17041 Bahrain

Orchid Tower, Office 1001, Building 2795, Road 2835, Block 428, Seef, Manama, Bahrain

---