



# ***Patient Safety Workshop***

2018

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# *Organizer*



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# *Speaker*



**Dr. Abdalla Ibrahim,  
MBA, MSc,  
Adjunct Business Faculty, Geneva  
Business School &  
Healthcare Quality Consultant**

# ***Patient Safety Priorities***

Hundreds of thousands of patients are harmed or die each year due to unsafe practices in healthcare organizations. Unexpectedly, such unsafe healthcare practices have shifted up medical error to be the third leading cause of death in the USA (251,454 patients die in hospitals each year) as per published literature review in the BMJ in May 2016. Understanding the patient safety principles and implementing the healthcare safety priorities is the first step towards improving patient care and saving patient life. This Patient Safety Priorities Workshop is tailored to provide positive insight on Patient safety and the essential practices to cultivate patient safety culture in the healthcare organization, works toward excellence and finally identifying and minimizing potential risks in healthcare practices.

## **TOPICS TO BE COVERED:**

1. Current Healthcare Epidemic of medical error
2. Types and common venues of medical errors
3. Strategy to achieve patient safety
4. The 18 Safety Targets of the Agency for Healthcare Research and Quality (AHRQ)
5. The Required Organizational Practices (ROPs) of Accreditation Canada
6. The International Patient Safety Goals (IPSGs) of the Joint Commission International (JCI)
7. The Essential Safety Requirements (ESRSs) of The Saudi Central board for healthcare Institutions (CBAHI)
8. How to achieve patient safety culture
9. The important risky area in healthcare communications
10. The patient safety issues in medication management
11. The high priority inherent risks in healthcare services
12. How to develop a prospective strategy to prevent medical errors in the future

## **WHO SHOULD ATTEND?**

***This activity is positively designated for the following staff:***

1. All healthcare practitioners and professionals including doctors, surgeons, dentists, nurses, pharmacists, technicians, and healthcare allied services
2. Healthcare Managers and Leaders
3. Head of Departments

4. Quality leaders and Accreditation teams
5. Infection Prevention and Control Committees
6. Facility Management and Safety Officers

**By attending this workshop both organization and participant will gain the following values:**

***Gaining Value for Organization***

- ♣ *Positive Reputation*
- ♣ *client Trust*
- ♣ *Client satisfaction*
- ♣ *Improve business safety practices*
- ♣ *Avoid preventable claim*

***Gaining Value for participants***

- ♣ *Be a safety & quality champion*
- ♣ *Do no harm*
- ♣ *Saving business*
- ♣ *Practice with self confidence*
- ♣ *Avoid preventable error*

# Workshop Agenda: Day One

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## Day One

7:30-8:00

- Registration and Networking

8:00-9:00

- Patient Safety and Medical Error Epidemiology

9:00-10:00

- Causes, types, Venues of Medical Errors

10:00 – 10:15

**Coffee break & and Networking**

10:15 -11:30

- Root Cause Analysis of Medical Error

11:30-12:30

- The 18 Safety Targets of Agency of healthcare Research and Quality, USA (Part-One)

12:30- 13:30

**Pray and lunch time**

13:30-14:30

- The 18 Safety Targets of Agency of healthcare Research and Quality, USA (Part-Two)

14:30-15:30

- The Required organizational practices of Accreditation Canada (Part-One Safety Culture)

15:30 – 17:00

- The Required organizational practices of Accreditation Canada (Part-Two Healthcare Communication)

17:00-17:15

- Wrap up and closing the day

**End of Day One of the Workshop**

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# Workshop Agenda : Day Two

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## Day Two

7:30-8:00

- Registration and Networking

8:00-9:00

- The Required organizational practices of Accreditation Canada (Part-Three Medication Use, Risk management)

9:00-10:00

- The Required organizational practices of Accreditation Canada (Part-Four Medication Infection prevention and Control (IPC))

10:00 – 10:15

**Coffee break**

10:15 -11:0

- The International patient Safety Goals ISPGs of JCI

11:00-12:30

- Kingdom of Bahrain experience in the field of patient safety.

12:30- 13:30

**Pray and lunch time**

13:30-14:30

- The Essential Safety Requirements of the Saudi CBAHI

14:30-15:30

- Prospective Analyses of Healthcare Risk using Failure Mode and Effect Analysis (FMEA)

15:30 – 17:00

- Prospective & Retrospective Analyses of Healthcare Risk using The BowTie Risk Analysis

17:00-17:15

- Wrap up and closing the event

*End of the Workshop*

## TRAINER SUMMARY



Dr. Ibrahim is an Adjunct Business Faculty (Assistant Professor) Geneva Business School (GBS), KSA-Campus for Master of Healthcare Management and MBA in Riyadh, Jeddah, Al-Khobar and Bahrain.

Dr. Abdalla Ibrahim is a Healthcare Quality Expert, Certified Healthcare Surveyor & Accreditation Specialist by Accreditation Canada. He is a Leader of Task Force Teams & Quality Projects. Dr. Ibrahim is an experienced international conference speaker, presenter and organizer of education and training leaders, senior & young professionals plus establishing educational curriculum.

Dr. Ibrahim is originally a family doctor practicing medicine since 1996 and he is a member of Primary Healthcare Accreditation Committee of Ministry of Health Bahrain, an Individual Networking Partner Member of European Organization for Quality, member of Bahrain Quality Society, Bahrain Health & Safety Society and finally, Bahrain Management Society. He is a Community Speaker in Rotary Act Clubs & Specialty Societies.

Previously, he is a Health Adviser & Community Development Supervisor with International NGO (Plan-International, Egypt).

Recently, he founded the AI & Associates Consulting Agency to coach and inspire people and organizations for success and improvement. Website: <http://drabdallaibrahim.wix.com/home>

### ACTIVITIES:

- \* Head of Scientific Committee of Healthcare Quality & Patient Safety Conference, May 25-26, 2016 Bahrain
- \* Headed 2nd Session of 3rd Six Sigma Forum in Bahrain on December 2015
- \* Headed Bahrain 2nd Session in Bahrain ISO Forum on April 2015.
- \* Conductor of plenty workshops on Healthcare Quality, Accreditation and Patient Safety.
- \* Public speaker on Healthcare Quality, Patient Safety and Corporate Social Responsibility CSR.

### SPECIALTIES:

Healthcare Quality Accreditation

Healthcare management

Corporate Social Responsibility

Total Quality Management

Medical Practice and Patient Management

Building Capacity and Personal Development





### **About Us:**

Smart management Constancy is a prominent facilitator of education and training that show commitment and focus on people empowerment, quality, safety, building capacity and organizational performances. Smart shows proven record of conducting multiple training and coaching events, workshops and in-house training. By providing staff empowerment and training, Smart helps its client organizations to achieve competitive advantage and respond to the modern market needs and quality indicators. Smart works to help good business to be great.

### **Vision**

The source of empowering professional knowledge and skills.

### **Mission:**

Facilitating high quality learning and training to all professionals and services providers in the Gulf Area through accessible, affordable way by high profile faculty and experts.

### **Objectives:**

- Build partnership with client organizations and professionals
- Affiliate with credible accredited academic and professional institutions
- Organize annual conferences, forums and workshops according to planned agenda
- Provide services by high profile faculty and experts
- Offer tailored and affordable in-house courses to partner organizations
- Assess and respond to market educational and training needs continually
- Focus on People Empowerment, Quality, Risk Management and Safety

### **Values:**

- Partnership
- Quality
- Commitment
- Honesty & Humbleness
- Ambition & Empowerment